

Privacy Notice

Last Updated: 02/22/2024

Effective Date: 08/10/2022

Introduction

This Privacy Notice describes how Lantech.com, LLC and its subsidiaries and affiliates (collectively, "Lantech," "we," "our" or "us") collect, use and disclose information about visitors and users (collectively, "users") of our websites, online features, products and services that link to this Privacy Notice (each a "Site," or collectively, "our Sites"). This Privacy Notice also applies to Personal Information (defined below) that we collect via offline means, such as during interactions with our corporate suppliers and customers, via trade shows or other offline interactions, where applicable. For the purposes of this Privacy Notice, Lantech is the controller (i.e., responsible party) for the Personal Information addressed in this Privacy Notice.

If you have any questions or concerns about our use of your Personal Information, please contact us using the information provided in the "Contact Us" section of this Privacy Notice.

Types of Personal Information We Collect

Lantech recognizes and respects the privacy of our customers, suppliers, and web visitors. "Personal Information" generally refers to any information that can be linked to an identified or identifiable person. The Personal Information that we collect about you varies depending on the context of our interactions with you, though it typically pertains only to business-related contexts. The following describes the type of Personal Information that we collect, or have collected in the preceding 12 months, for our purposes and how we use that information. We also provide information regarding the legal basis of processing such Personal Information, as required by certain privacy laws.

Context	Types of Data	Primary Purpose for Collection and Use of Data
Account Registration	When you register for an account on our Site or as a subscriber to LINC™ products and services, we collect your Lantech username and password, your name and the following business-related information: company name, job title/responsibility, email address, telephone and fax number, business address, the history of your purchase or contractual relationship with Lantech. We may also collect information relating to the actions that you perform while logged into your account. If you choose to provide it, we may	We have a legitimate interest in providing account related functionalities to our users and performing our contract with you and your organization.

Context	Types of Data	Primary Purpose for Collection and Use of Data
	also collect information such as product and service preferences.	
Customer Relationship Management	We collect certain contact and related business information about you (name, email address, professional contact information) when you or your organization obtains products or services from us. We also use such information to administer and maintain our relationship with your organization. In some instances, we may collect certain background or screening information to the extent needed and in accordance with applicable law.	We have a legitimate interest in providing products and services to our customers and performing our contract with your organization.
Supplier Relationship Management	We collect certain contact and related business information about you (name, email address, professional contact information) when you or your organization provides us with certain products or services. We also use such information to administer and maintain our relationship with your organization. In some instances, we may collect certain background or screening information to the extent needed and in accordance with applicable law.	We have a legitimate interest in administering our relationship with our suppliers and performing our contract with your organization.
Site Analytics/Cookies	We use cookies and other methods to track Site activity. To manage your cookie preferences, click the "Cookie Preferences" link in the footer of our Site.	We have a legitimate interest in using this information to understand how you interact with our communications to you. Where required by law, we obtain your consent.
Email Interconnectivity	If you receive email from us, we use certain tools to capture data related to when you open our message, click on any links or banners it contains and make purchases.	We have a legitimate interest in making our Site operate efficiently, providing account-related functionalities, improving our platform, services and product offerings, serving ads, and maintaining security

Context	Types of Data	Primary Purpose for Collection and Use of Data
		standards. Where required by law, we base the use of third party cookies upon consent.
Feedback/Support	If you provide us feedback or contact us for support, we will collect your name and e-mail address, as well as any other content that you send to us, in order to reply.	We have a legitimate interest when we use this information in order to receive, and act upon, your feedback or issues.
Mobile Devices	We collect information from your mobile device such as unique identifying information broadcast from your device. For more information relating to the use of such tools, review the "Cookies and Similar Technologies" section below.	We have a legitimate interest in using this information to identify unique visitors and understand how users interact with us on their mobile devices.
Mailing List	When you sign up for one of our mailing lists, we collect your email address or postal address.	We have a legitimate interest in sharing information about our products or services with you and otherwise providing you with marketing or promotional materials.
Social Media Information	We may collect certain information related to your social media usage as it relates to us.	We have a legitimate interest in using this information to understand your usage of and interactions with our social media sites as it relates to us and to generate related content.
Website Interactions	We use technology to monitor how you access and interact with our Site. This may include which links you click on, or information that you type into our online forms. This may also include information about your device or browser. For more information relating to the use of such tools, review the "Cookies and Similar Technologies" section below.	We have a legitimate interest in using this information to understand how you interact with our Site to better improve it, and to understand your preferences and interests in order to select offerings that you might find most useful. We also have a legitimate interest in detecting and preventing fraud.
Web Logs	We collect information, including your browser type, operating system, Internet Protocol (IP) address (a number that is automatically assigned to a computer when the Internet is used), domain name, click-	We have a legitimate interest in monitoring our networks, providing and maintaining the functionality of our Site, including identifying and repairing errors or problems, security incidents, and in

Context	Types of Data	Primary Purpose for Collection and Use of Data
	activity, referring website, and/or a date/ time stamp for visitors. For more information relating to the use of such tools, review the "Cookies and Similar Technologies" section below.	investigating, preventing, or taking action regarding possible malicious, deceptive, fraudulent, or illegal activity, including attempts to manipulate or violate our policies, procedures, and terms and conditions.
Applicant Information	For visitors who apply for employment through the third-party websites (which are linked to lantech.com), to consider the individual for employment. The Personal Information collected by these third-party sites will also be subject to the privacy practices and policies of those sites. We may also collect certain types of Personal Information that may be considered sensitive or special (e.g., race or ethnic origin, information needed to address workplace accommodations, sexual orientation), in accordance with and to the extent permitted by applicable law.	We have a legitimate interest in obtaining applicant Personal Information to consider applicants for employment. Supranational law, national law, or a collective agreement requires us to process the data to comply with our obligations and rights, and those of the applicants, in the fields of employment, social security and social protection law. Sometimes our processing of sensitive personal information is based on your consent.
Promotional Material	We may process your Personal Information, such as contact information and name, in order to send you promotional information about Lantech products and services, special promotions and initiatives such as events, fairs and exhibitions organized by Lantech.	We have a legitimate interest in sharing information about our products or services with you and otherwise providing you with marketing or promotional materials.
Other	We may collect audio or video information via video conference or other online collaboration tools (in accordance with and to the extent permitted by applicable law).	We have a legitimate interest in collecting such information to administer our business and provide appropriate workplace tools to our employees, customers and other third parties.

COLLECTION OF PERSONAL INFORMATION

We collect Personal Information from you directly, and we may also receive Personal Information about you from other sources, including third parties (including from companies that also provide marketing lead information and/or your employer to the extent your organization is acting as our customer), business partners, our affiliates, or publicly available sources.

If you do not provide us with certain Personal Information, we may not be able to fulfill the requested purpose of collection, such as to respond to your queries or request for customer service or provide our Site to you.

USE AND PROCESSING OF PERSONAL INFORMATION

In addition to the purposes and uses described above, we use information in the following ways:

- To identify you when you visit our Site.
- To provide products and services.
- To improve our services and product offerings.
- To streamline the shipment process.
- To conduct analytics.
- To respond to inquiries related to support, employment opportunities, or other requests.
- To send marketing and promotional materials, including information relating to our products, services, or promotions.
- To administer, maintain, evaluate, and improve our websites, and services, and to develop new products and services.
- To conduct research and analytics related to our websites and services, including combining any or all of the information that we collect or obtain.
- For internal administrative purposes, to manage our business operations, to perform our obligations and exercise our rights under any agreement that you or your organization has with us.
- To comply with applicable laws, legal obligations, and/or protect our legal interests and rights.
- To detect, investigate, prevent, or take action regarding possible malicious, deceptive, fraudulent, or illegal activity, including fraudulent transactions, attempts to manipulate or violate our policies, procedures, and terms and conditions, security incidents, and harm to the rights, property, or safety of Lantech and our customers, employees, or others.

Although the table above describes our primary purpose in collecting your information, in many situations we have more than one purpose. As a result, our collection and processing of your information may be based in different contexts upon your consent, our need to perform a contract, our obligations under law, and/or our general interest in conducting our business.

Disclosure of Your Personal Information

We disclose, and have disclosed in the preceding 12 months, the following categories of personal information for the business or commercial purposes identified in this Privacy Notice. Please note that because this list is comprehensive it may refer to types of information that we disclose about people other than yourself.

- **Service Providers.** We may disclose such information to service providers who assist us in providing products and services, talent acquisition, information technology support and customer service support.
- **Affiliated Companies.** We may disclose such information with subsidiaries, affiliates or joint ventures as needed to provide our products and services and generally as necessary in the administration of a global organization.

- **Other Disclosures with Your Consent.** We may ask if you would like us to disclose your information with other unaffiliated third parties who are not described elsewhere in this Privacy Notice.
- **Corporate Transaction.** We may disclose your Personal Information in the context of merger, consolidation or other corporate reorganization, to a purchaser of all or a portion of our assets, or pursuant to a financing arrangement or co-promotional agreement. Such recipient will be bound by terms and conditions reasonably similar to those set out in this Privacy Notice.
- **Other Parties.** We may disclose Personal Information in response to subpoenas, warrants, court orders, or in connection with a legal process, to comply with relevant laws, or to comply with a government request. We may also disclose such information in order to establish or exercise our rights, to defend against a legal claim, to investigate, prevent, or take action regarding possible illegal activities, suspected fraud, risk to the safety of a person or property, or a violation of our policies.
- **De-identified Personal Information.** We may disclose or use aggregated or de-identified data for any lawful purpose. De identified information is generally not considered to be Personal Information under applicable laws.

Security of Your Personal Information

We take the privacy of your Personal Information seriously. We use commercially reasonable technical, administrative and physical security measures designed to protect your Personal Information, including generally accepted industry standards to protect the Personal Information submitted to us during transmission and once we receive it. However, no method of transmission over the Internet or method of electronic storage is 100 percent secure, so we unfortunately cannot guarantee absolute security. In the event of a breach that we are required by law to inform you of, we may notify you electronically, in writing, or by telephone, if permitted to do so by law. If you have reason to believe that your interaction with us is no longer secure (e.g., if you feel that the security of any account you might have with us has been compromised), please contact us immediately as detailed under the "Contact Us" heading below.

Retention of Your Personal Information

How long we retain your Personal Information depends on the context in which, and purpose for which, we collected it. We generally retain Personal Information for as long as necessary for achieving the purpose for which it was collected, unless a different retention period is required by applicable law.

Links to External Websites

This Site provides links to other websites that are not owned or controlled by Lantech. Please note that these websites' privacy policies may differ from those of Lantech and that this Privacy Notice only applies to Personal Information collected on this Site. We have no control over third-party websites and are not responsible or liable for the privacy or business practices of any third-party websites linked on our Site. We encourage you to read the privacy notice of any website you may visit, as we are not responsible for such websites' content and policies.

Children's Privacy

Lantech does not knowingly collect Personal Information from children under the age of 13, and users under the age of 13 should not submit any Personal Information to Lantech. If you learn that your child has provided us with Personal Information without your consent and he/she is under the age of 13, please alert us LEGAL@LANTECH.COM or write to us, as detailed in the "Contact Us" section below. We will take prompt steps to remove the Personal Information from our systems.

Changes to this Privacy Notice

Except to the extent limited by applicable law, we reserve the right to update this Privacy Notice to reflect changes to our practices by prominently posting notice of the update on our Site. Any updates will become effective 30 days after posting the updates to this Notice and apply to all information collected about you. If we make any changes to this Notice that materially impact previously collected Personal Information about you, we will, to the extent that we have your email address, notify you by email and/or obtain consent where required by applicable law.

Your Rights & Choices

Depending on where you are located, you may have additional rights, as detailed below.

- **Right to withdraw your consent:** To the extent a specific element of our processing of your Personal Information relies upon your consent, you may withdraw such consent at any time with future effect. Such a withdrawal will not affect the lawfulness of the processing prior to the consent withdrawal.
- **Right to request access to your Personal Information:** You may have the right to obtain from us confirmation as to whether or not Personal Information concerning you is being processed, and, where that is the case, to request access to the Personal Information. This access information includes — inter alia — the purposes of the processing, the categories of Personal Information concerned, and the recipients or categories of recipient to whom the Personal Information have been or will be disclosed. However, this is not an absolute right and the interests of other individuals may restrict your right of access. You may have the right to obtain a copy of the Personal Information free of charge. For further copies requested by you, we may charge a reasonable fee based on administrative costs.
- **Right to request rectification (correction):** You may have the right to obtain from us the rectification of inaccurate Personal Information concerning you. Depending on the purposes of the processing, you may have the right to have incomplete Personal Information completed, including by means of providing a supplementary statement.
- **Right to request deletion (right to be forgotten):** Under certain circumstances, you may have the right to obtain from us the erasure of Personal Information concerning you. If required by law we will grant a request to delete information, but you should note that in many situations we must keep your Personal Information to comply with our legal obligations, resolve disputes, enforce our agreements, or for another one of our business purposes.
- **Right to request restriction of processing:** Under certain circumstances, you may have the right to obtain from us restriction of processing your Personal Information. In such case, the respective data will be marked and may only be processed by us for certain purposes.
- **Right to request data portability:** Under certain circumstances, you may have the right to receive the Personal Information concerning you, which you have provided to us, in a structured, commonly used and machine-readable format, and you may have the right to transmit those data to another entity without hindrance from us.
- **Right to object:** Under certain circumstances, you may have the right to object, on grounds relating to your particular situation, at any time to the processing of your Personal Information by us, and we can be required to no longer process your Personal Information. Such right to object may especially apply if we collect and process your Personal Information for profiling purposes in order to better understand your interests in our products and services or for direct marketing. If you have a right to object and you exercise this right, your Personal Information will no longer be processed for such purposes by us.
- **Right to Know what Personal Information is Sold or Shared and to Whom.** At the current time, Lantech does not sell or share your Personal Information with third parties for their marketing purposes.

- **Right to Prohibit the Sale or Sharing of Personal Information.** We do not and have not in the preceding 12 months, "sold" or "shared" (in this context, share means use of your Personal Information for cross-contextual behavioral advertising) your Personal Information. Lantech does not sell your Personal Information with third parties for their marketing purposes.
- **Right to Limit the Use and Disclosure of Sensitive Personal Information.** You have the right to request the restriction of processing of your sensitive personal information. Where applicable, the respective sensitive personal information will be marked accordingly and may only be processed by us for certain purposes. At the current time, however, we do not use or disclose sensitive personal information for purposes other than those expressed in this Privacy Notice or otherwise permitted by applicable law, and these uses cannot be limited under California law.
- **Right to Non-Discrimination.** We do not discriminate against individuals who exercise any of their rights described in this Privacy Notice. However, Lantech may require use of your Personal Information to provide access to the Services. Therefore, when you exercise your deletion right, in particular, you may lose access to certain aspects of the services that require your Personal Information.
- **Do Not Track and Commercially Recognized Opt Out Preference Signals.** Some web browsers incorporate a "Do Not Track" or similar feature that signals to websites that a visitor does not want to have his/her online activity and behavior tracked. We do not use behavioral advertising cookies on our website to collection personal information about you. For that reason, we do not respond to "Do Not Track" settings or other related mechanisms, such as opt-out preference signals, at this time.
- **Automated Processing.** Under certain circumstances, you have the right to object to a significant decision based solely on automated processing (i.e., without human intervention) unless that decision is required or authorized by law. At the present time, we do not engage in automated decision-making without human intervention. .

If you choose to assert any of these rights under applicable law, we will respond within the time period prescribed by applicable law. Please note that many of the above rights are subject to exceptions and limitations. Your rights and our responses will vary based on your country or territory of residency.

In certain jurisdictions, a person authorized to act on your behalf may make a verifiable request related to your Personal Information. If you designate an authorized person to submit requests to exercise certain privacy rights on your behalf, we will require verification that you provided the authorized agent permission to make a request on your behalf. In any circumstance, your request must: (i) provide sufficient information that allows us to reasonably verify that you are the person about whom we collected Personal Information or an authorized representative of that person; and (ii) describe the request with sufficient detail that allows us to properly understand, evaluate, and respond to it. We will only use Personal Information provided in a verifiable consumer request to verify the requestor's identity or authority to make the request.

To exercise your rights, please contact us as stated in the "Contact Us" section of this Privacy Notice. You also have the right to lodge a complaint with the competent data protection supervisory authority if we have not addressed your questions or concerns about Personal Information.

International Transfers

The Personal Information that we collect or receive about you may be transferred/made accessible to and processed by recipients that are located outside of your home country, including in certain instances to countries not considered to provide an adequate level of protection to Personal Information from a local law perspective. To appropriately protect Personal Information, we will base the transfer on appropriate safeguards, including but not limited to standard contractual clauses adopted by the European Commission and/or similar contractual obligations for the United Kingdom. Depending on your

location, you may have the right to request a copy of such appropriate safeguards by contacting us as set out at the end of the Lantech Privacy Notice.

Contact Us

If you have any questions about this Privacy Notice, please contact us by email at LEGAL@LANTECH.COM or by postal mail at:

Lantech.com, LLC
Attention: Legal
11000 Bluegrass Parkway
Louisville, KY 40299

Alternatively, you may contact us at the following telephone number: 1-800-866-0322

If you are not satisfied with our response, and are in the European Union, you may have a right to lodge a complaint with your local supervisory authority.